PUBLIC NOTICE

Federal Communications Commission
445 12th St., S.W.
Washington, D.C. 20554

Released: July 9, 2019

CHAIRMAN PAI ANNOUNCES AGENDA FOR SHAKEN/STIR ROBOCALL SUMMIT

As previously announced, FCC Chairman Ajit Pai will convene a summit focused on the industry's implementation of SHAKEN/STIR, a caller ID authentication framework to combat illegal robocalls and caller ID spoofing.[1] This event will be held on Thursday, July 11, 2019 from 9:30 a.m. to 3:30 p.m. in the Commission Meeting Room at FCC Headquarters (445 12th St. SW, Washington, DC).

The tentative agenda for the SHAKEN/STIR Robocall Summit is outlined below and may be updated at https://www.fcc.gov/SHAKENSTIRSummit:

9:30 am   Introduction by Lisa Hone, Deputy Chief, Wireline Competition Bureau, FCC

9:35 am   <u>Panel 1:</u> <u>Progress Made by Major Voice Service Providers in Deploying SHAKEN/STIR</u>

Introduction:
Chris Wendt, Director of Technical Research & Development for IP Communications, Comcast, and Co-author of SHAKEN and STIR standards

Moderators:
Kris Monteith, Chief, Wireline Competition Bureau, FCC
Matthew Collins, Attorney Advisor, Wireline Competition Bureau, FCC

Panelists:
- Alexander Eatedali, Director of Engineering, Core Network and Voice, Vonage
- Kathleen Foster, Core Networks Engineering Director, T-Mobile
- Jeff Haltom, Senior Manager Verizon Headquarters Planning, Verizon
- Scott Mullen, Chief Technology Officer, Bandwidth
- Linda Vandeloop, Assistant Vice President External Affairs/Regulatory, AT&T; Chair, Secure Telephone Identity Governance Authority Board
- Chris Wendt, Director of Technical Research & Development for IP Communications, Comcast

Discussion topics will include the progress made by major voice service providers toward deploying the SHAKEN/STIR framework by the end of this year and the lessons they have learned from deploying call authentication technology in their own networks and from testing inter-provider call signing.

10:50 am   Break

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[1] *See Chairman Pai Convenes SHAKEN/STIR Robocall Summit*, Public Notice, DA 19-413 (May 13, 2019); FCC Press Release, FCC Chairman Announces Another Step in Fight Against Spoofed Robocalls (May 13, 2019), https://docs.fcc.gov/public/attachments/DOC-357422A1.pdf.

11:00 am Panel 2: Using SHAKEN/STIR to Improve the Consumer Experience

Introduction:
Hala Mowafy, Senior Business Consultant, Ericsson, and Co-author of Enhanced
     Calling Name Standards

Moderators:
Patrick Webre, Chief, Consumer and Governmental Affairs Bureau, FCC
Jerusha Burnett, Attorney Advisor, Consumer Policy Division, Consumer and
     Governmental Affairs Bureau, FCC

Panelists:
- Scott Hambuchen, Chief Information Officer, First Orion
- Lavinia Kennedy, Director, Product Management, Transaction Network Services
- Hala Mowafy, Senior Business Consultant, Ericsson
- Jonathan Nelson, Director, Product Management, Hiya
- Kathy Stokes, Director, Fraud Prevention Programs, AARP
- Clark Whitten, Principal Engineer, Cox

Discussion topics will include the use of caller ID authentication to reduce spoofed robocalls and improve the consumer experience, with a focus on the role of SHAKEN/STIR in call analytics and how SHAKEN/STIR will impact what consumers see on their phones.

12:15 pm Remarks by Ajit Pai, Chairman, FCC

12:30 pm Lunch Break

1:30 pm Presentation: Progress and Next Steps in SHAKEN/STIR Governance

Speaker:
Brent Struthers, Director, Secure Telephone Identity Governance Authority

1:45 pm Panel 3: Challenges to Deployment Facing Smaller Voice Service Providers

Moderators:
Eric Burger, Chief Technology Officer, FCC
Heather Hendrickson, Assistant Division Chief, Competition Policy Division, Wireline
     Competition Bureau, FCC

Panelists:
- Jim Dalton, Chief Executive Officer, TransNexus
- Brian Ford, Director of Industry Affairs, NTCA
- David Frigen, Chief Operating Officer, Wabash Communications
- Denny Law, General Manager and CEO, Golden West Telecommunications
- Ram Ramanathan, Senior Director, Product Management, Ribbon
     Communications
- Joe Weeden, Vice President, Product Management, Metaswitch

Discussion topics will include the challenges and potential solutions to deployment of SHAKEN/STIR by smaller voice service providers.

3:00 pm <u>Fireside Chat with the FCC Bureau Chiefs</u>

Participants:
- Rosemary Harold, Chief, Enforcement Bureau, FCC
- Kris Monteith, Chief, Wireline Competition Bureau, FCC
- Patrick Webre, Chief, Consumer and Governmental Affairs Bureau, FCC

Discussion topics will include key takeaways from the day's event and how SHAKEN/STIR will support efforts to combat illegal robocalls.

3:30 pm Adjourn

The SHAKEN/STIR Robocall Summit is open to the public and registration is not required, but seating is limited. The Wireline Competition Bureau invites participation in this summit from those participating via webcast. Audio/video coverage of the event will be broadcast live over the Internet from the FCC's web page at www.fcc.gov/live. The FCC's webcast is free to the public. Audience members participating may email questions for the panelists to livequestions@fcc.gov. The summit moderators will attempt to incorporate as many email questions as possible, but may be constrained by the volume of questions and time limitations.

Reasonable accommodations for people with disabilities are available upon request. Please include a description of the accommodation you will need and tell us how to contact you if we need more information. Requests should be made as early as possible. Please send an e-mail to fcc504@fcc.gov or call the FCC's Consumer & Governmental Affairs Bureau at 202-418-0530 (voice), 202-418-0432 (TTY).

For additional information about the SHAKEN/STIR Robocall Summit, please contact Matthew Collins of the FCC's Wireline Competition Bureau at (202) 418-7141 or matthew.collins@fcc.gov. Press inquiries should be directed to Will Wiquist of the FCC's Office of Media Relations at (202) 418-0509 or will.wiquist@fcc.gov.

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