

### Ulta Beauty

**Investor Presentation** 

#### Safe Harbor Statement

This presentation contains forward-looking statements within the meaning of Section 21E of the Securities Exchange Act of 1934, as amended, and the safe harbor provisions of the Private Securities Litigation Reform Act of 1995, which reflect the company's current views with respect to, among other things, future events and financial performance. These statements can be identified by the use of forward-looking words such as "outlook," "believes," "expects," "plans," "estimates," "targets," "strategies" or other comparable words. Any forward-looking statements contained in this presentation are based upon the company's historical performance and on current plans, estimates and expectations. The inclusion of this forward-looking information should not be regarded as a representation by the company or any other person that the future plans, estimates, targets, strategies or expectations contemplated by the company will be achieved. Such forward-looking statements are subject to various risks and uncertainties, which include, without limitation: macroeconomic conditions, including inflation, elevated interest rates and recessionary concerns, as well as continuing labor cost pressures, and transportation and shipping cost pressures, have had, and may continue to have, a negative impact on our business, financial condition, profitability, and cash flows (including future uncertain impacts); changes in the overall level of consumer spending and volatility in the economy, including as a result of macroeconomic conditions and geopolitical events; our ability to sustain our growth plans and successfully implement our long-range strategic and financial plan; the ability to execute our operational excellence priorities, including continuous improvement, Project SOAR (the replacement of our enterprise resource planning platform), and supply chain optimization; our ability to gauge beauty trends and react to changing consumer preferences in a timely manner; the possibility that we may be unable to compete effectively in our highly competitive markets; the possibility of significant interruptions in the operations of our distribution centers, fast fulfillment centers, and market fulfillment centers; the possibility that cybersecurity or information security breaches and other disruptions could compromise our information or result in the unauthorized disclosure of confidential information; the possibility of material disruptions to our information systems, including our Ulta.com website and mobile applications; the failure to maintain satisfactory compliance with applicable privacy and data protection laws and regulations; changes in the good relationships we have with our brand partners, our ability to continue to obtain sufficient merchandise from our brand partners, and/or our ability to continue to offer permanent or temporary exclusive products of our brand partners; our ability to effectively manage our inventory and protect against inventory shrink; changes in the wholesale cost of our products and/or interruptions at our brand partners' or third-party vendors' operations; epidemics, pandemics or natural disasters could negatively impact sales; the possibility that new store openings and existing locations may be impacted by developer or co-tenant issues; our ability to attract and retain key executive personnel; the impact of climate change on our business operations and/or supply chain; our ability to successfully execute our common stock repurchase program or implement future common stock repurchase programs; a decline in operating results which could lead to asset impairment and store closure charges; and other risk factors detailed in the company's public filings with the Securities and Exchange Commission (the "SEC"), including risk factors contained in its most recent Annual Report on Form 10-K, as such may be amended or supplemented in its subsequently filed Quarterly Reports on Form 10-Q. The company's filings with the SEC are available at www.sec.gov. The company undertakes no obligation to update any forward-looking statements after the date of this presentation, whether as a result of new information, future events or otherwise, except as may be required under applicable securities laws and regulations.

### Ulta Beauty – Visionaries from day one

- Ulta Beauty is the largest specialty beauty retailer in the U.S. and the premier beauty destination for cosmetics, fragrance, skin care products, hair care products and beauty services
- Founded in 1990, we reinvented the beauty retail experience by offering a new way to shop for beauty bringing together "all things beauty, all in one place"
- The Company maintains an omnichannel offering ~25,000 products from ~600 well-established and emerging beauty brands across all categories and price points, including Ulta Beauty's own private label.





# We bring to life endless possibilities through the power of beauty

### Fueled by our Mission

Every day, we use the power of beauty to bring to life the possibilities that lie within each of us — inspiring every guest and enabling each associate to build a fulfilling career.

### Led by our Vision

To be the most loved beauty destination of our guests and the most admired retailer by our Ulta Beauty associates, communities, partners and investors.

### Guided by our Values















# Our unique and enduring value proposition continues to drive our success



One-of-a-kind assortment

Destination for mass & prestige across beauty categories all in one place

- ~25,000 products
- ~600 brands



Store footprint

Broad footprint of 1,375+ stores concentrated in off-mall locations with one iconic & consistent store format

- 211 net new store openings between 2018 and 2023
- 510 Ulta Beauty at Target "shop-in-shops"



Leading digital experience

Winning digital experience driving outpaced growth; convenient and immersive omnichannel experience that our guests love

 eCommerce sales doubled in 2020 and continue to see healthy growth



Best-in-class loyalty program

Strength of Ultamate Rewards enables higher share of wallet and deeper insights about what our members want

43.3M members



Human connection and guest experience

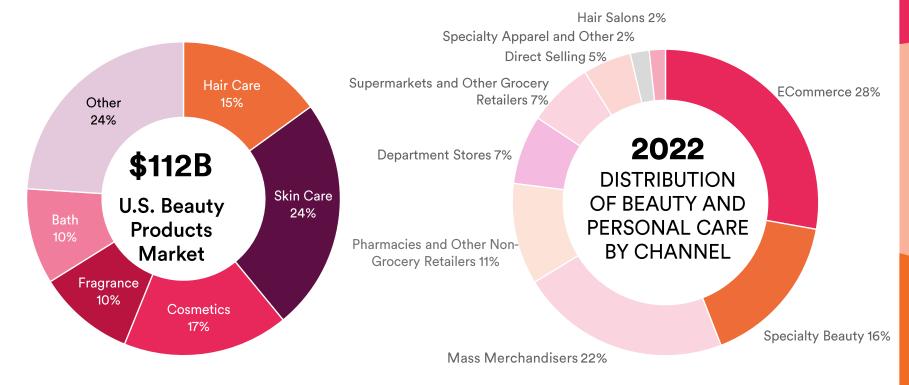
Knowledgeable and engaging store associates and our full suite of services driving competitive advantage

Customer experience across physical and digital focuses on connection, self-care, and positivity



### Our Market

### We operate in an attractive, large, and fragmented category





Note: 'Other' includes men's grooming, oral care, deodorants, sun care, and depilatories.

Source: Euromonitor International Forecast – May 2023. Note: ECommerce includes Ulta Beauty's ecommerce sales; Mass Merchandisers includes Hypermarkets, Discounters, & Club.



# Human connection is at the center of the Beauty category, and consumer engagement remains strong



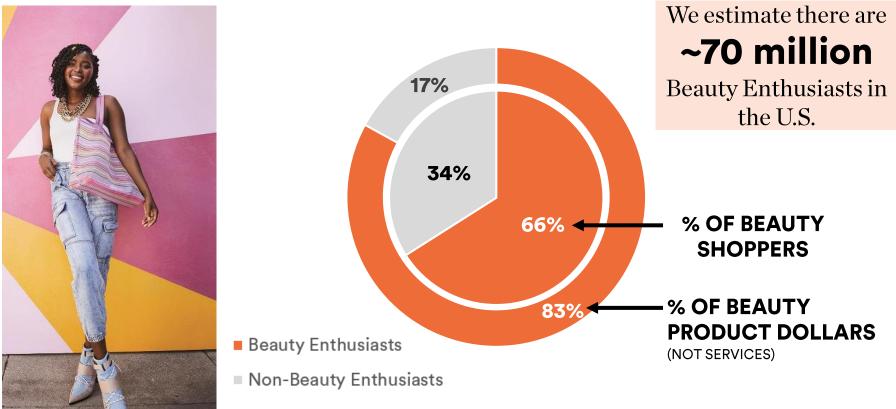


65%

of consumers believe that the beauty category is significantly connected to wellness<sup>(1)</sup>

### **Our Customer**

### Our target consumer is The Beauty Enthusiast















# Getting to know The Beauty Enthusiast

Lives, loves, and breathes beauty

It's constant exploration and experimentation

Sees beauty as more than just a routine It's an escape and a self-investment

Leans on to beauty for self-care, self-expression It's an important part of total wellness

Finds joy, wellness, and excitement in beauty
It's always changing, always something new



### Our Competitive Advantages

# Our model is unique and differentiated, featuring several key elements...

#### **One-of-a-kind Assortment**



#### **Omni-Channel Offering**



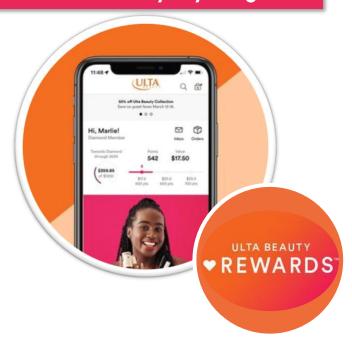
#### **Services**





### ...and our success is supercharged by our secret sauce

#### **Best-in-Class Loyalty Program**



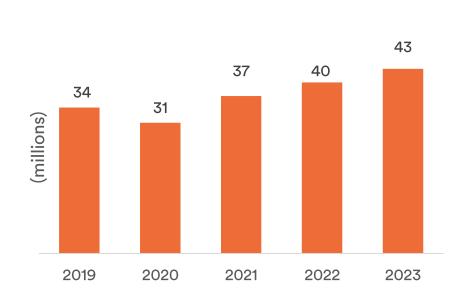
#### **Award-Winning Culture**





#### Our best-in-class loyalty program fuels our business







of total Ulta Beauty sales are made by Ultamate Rewards members

Provides us with incredible data and consumer insights that we are unleashing as competitive advantage



### Our values-based, high performance culture sets us apart



# Our Strategy

# Our strategic intent is to build on our leadership position and drive profitable growth

#### Ulta Beauty strategic framework



Drive breakthrough and disruptive growth through an expanded definition of **ALL THINGS BEAUTY** 



Evolve the omnichannel experience through connected physical and digital ecosystems

ALL IN YOUR WORLD



Expand and deepen our presence across the beauty journey,
solidifying Ulta Beauty at the HEART OF THE
BEAUTY COMMUNITY



DRIVE OPERATIONAL EXCELLENCE AND OPTIMIZATION-



Protect and cultivate our WORLD-CLASS CULTURE AND TALENT



Expand our ENVIRONMENTAL AND

### All Things Beauty



### Drive breakthrough and disruptive growth through an expanded definition of ALL THINGS BEAUTY

- Maximize growth from core categories: make-up, skincare, haircare, and fragrance
- Fuel growth of cross-category strategic platforms and adjacencies
- Differentiate Ulta Beauty through exclusive brands, products, and our private label business
- Drive profitability through a focused approach on assortment, inventory, and promotional optimization

#### All In Your World



Evolve the omnichannel experience through connected physical and digital ecosystems ALL IN YOUR WORLD

The guest journey is increasingly blurring across physical and digital channels

- Expand and enhance our footprint of Ulta Beauty stores
- Lead the industry with personalized and immersive digital experiences
- Grow our breakthrough partnership with Target, driving higher frequency and greater member engagement



# Heart of the Beauty Community



Expand and deepen our presence across the beauty journey, solidifying Ulta Beauty at the HEART OF THE BEAUTY COMMUNITY

- Amplify our brand purpose platform
- Enhance our connection with key consumer cohorts
- Drive innovation in our loyalty program
- Unleash the power of our data in service of our customers and brand partners



# Operational Excellence

### Drive OPERATIONAL EXCELLENCE AND OPTIMIZATION



- Invest in our infrastructure to build a guest-centric Supply Chain to support and fuel our growth
- Execute Project SOAR, the upgrade of our enterprise resource planning platform, to increase efficiency and support future growth
- Expand our continuous improvement capabilities to identify and activate meaningful, cross-functional process optimization opportunities

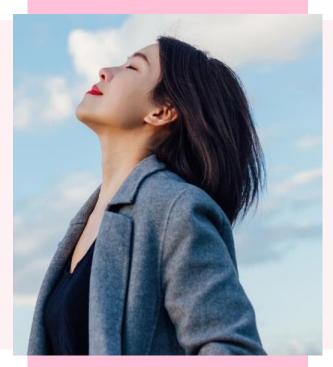
# World-Class Culture & Talent

### Protect and cultivate our WORLD-CLASS CULTURE AND TALENT



- Lead with our heart care for each other in everything we do and demonstrate integrity, authenticity, and inclusivity in our daily actions across the business
- Attract, develop, and retain talent at all levels and in all functional areas
- Continue to work to create an environment where every associate feels they can fully contribute and have an opportunity to grow

# Environmental & Social Impact

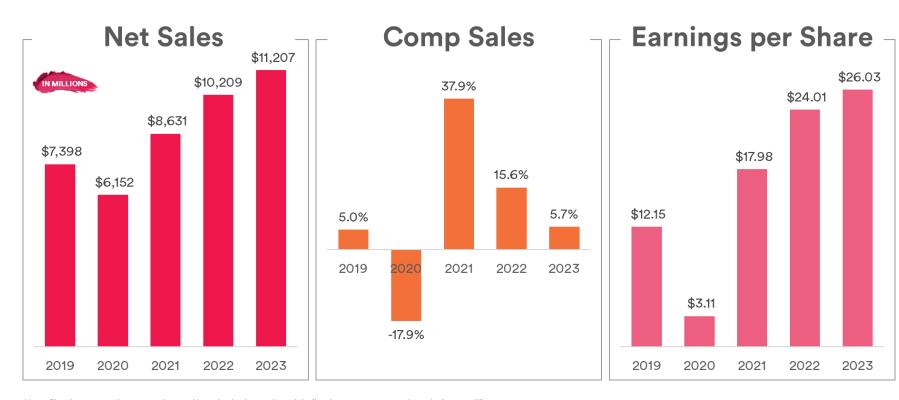


### Expand our ENVIRONMENTAL AND SOCIAL IMPACT

- Create a more inclusive world for our guests, associates, brand partners, and communities
- Empower guests to make informed choices about the products we offer, including clean beauty, vegan, cruelty free, and sustainable packaging through our unique and well received Conscious Beauty at Ulta Beauty® program
- Drive sustainable change in areas where we can have the most impact and collaborate with others to address shared challenges
- Further our mission and vision by expanding our social impact through the Ulta Beauty Charitable Foundation which focuses on supporting well-being, particularly in women and teens

### **Our Financial Results**

### Ulta Beauty has delivered strong results post-pandemic



Note: Fiscal year 2023 is a 53-week year. Net sales in the 53rd week in fiscal 2023 were approximately \$181.9 million. 2019 diluted EPS includes share-based accounting change and federal income tax credits. 2020 adjusted diluted EPS was \$4.66 and excludes asset impairments and restructuring related costs.



### And we delivered better-than-planned performance in FY23

\$11.2 billion
Net Sales
+9.8% YOY

+ **5.7** % Comp Sales vs. 15.6% in FY22

+**15.0**%
Operating Margin
-110bp vs. FY22

\$26.03 Diluted EPS +8.4% YOY

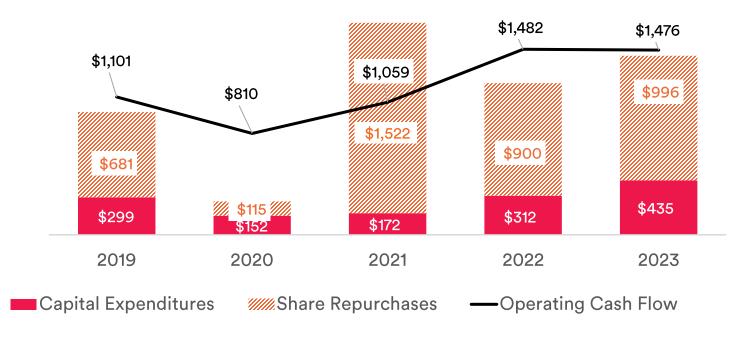
Delivered better-than-planned financial results while making meaningful progress against our strategic priorities

- Healthy traffic and guest engagement paired with strong execution resulted in better-thanplanned performance
- Delivered strong comparable sales growth supported by strength in skincare and fragrance, and services, with healthy growth in stores and digital channels
- Increased Ulta Beauty Rewards members to record 43.3 million members (+8% vs. LY)
- As anticipated, operating margin declined 110bp vs. FY22 with deleverage coming evenly from gross margins and SG&A



# Strong, consistent cash flow generation supports strategic reinvestments and shareholder returns

#### Cash Generation and Capital Allocation Highlights





### **Our Investment Proposition**

#### Why Ulta Beauty?

- Attractive and growing category
- Unique, differentiated, and proven business model
- Strong balance sheet and a financial model that consistently generates strong cash flows
- Well-defined strategy to drive growth
- Experienced management team and winning culture

Ulta Beauty is well-positioned to expand our market share gains and extend our competitive advantages





