

## **Freedom of Information Act 2000 (Section 51)**

### **Information notice**

**Date:** 5 April 2024

**Public Authority:** Parliamentary and Health Service Ombudsman

**Address:** Citygate  
Mosley Street  
Manchester  
M2 3HQ

### **Section 51**

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Under section 51 of the Freedom of Information Act 2000 (FOIA), which is set out below, the Information Commissioner (the Commissioner) has the power to serve a notice on a public authority requiring it to furnish him with any information he requires to enforce the requirements of FOIA.

51. – (1) If the Commissioner –

(a) has received an application under section 50, ...

he may serve the authority with a notice (in FOIA referred to as “an information notice”) requiring it, within such time as is specified in the notice, to furnish the Commissioner, in such form as may be so specified, with such information relating to the application, to compliance with Part I or to conformity with the code of practice as is so specified.

### **Application under section 50**

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1. The Commissioner has received an application under section 50, reference IC-275084-T3N8, for a decision whether a request for

information made by the complainant to the Parliamentary and Health Service Ombudsman (PHSO) on 12 August 2021 has been dealt with in accordance with the requirements of Part I of FOIA.

## **Nature of complaint**

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2. The complainant contacted the Commissioner on 3 December 2023 to complain about the way their request for information had been handled.
3. They said the request had been refused, and wanted the Commissioner to investigate.
4. The Commissioner wrote to PHSO on 15 March 2024 regarding the complaint. He asked for a copy of the withheld information, and PHSO's full and final submissions.
5. To date, PHSO has not provided its substantive response to the Commissioner's letter of 15 March 2024.

## **Information required**

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6. In view of the matters described above the Commissioner hereby gives notice that in the exercise of his powers under section 51 of FOIA he requires that PHSO shall, within 30 calendar days of the date of this notice, furnish the Commissioner with a copy of the following information:
  - A copy of the withheld information.
  - PHSO's substantive response to the Commissioner's letter of 15 March 2024.

## **Failure to comply**

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7. Failure to comply with the steps described above may result in the Commissioner making written certification of this fact to the High Court (or the Court of Session in Scotland) pursuant to section 54 of FOIA, and may be dealt with as a contempt of court.

## Right of appeal

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8. There is a right of appeal against this information notice to the First-tier Tribunal (Information Rights). Information about the appeals process can be obtained from:

First-tier Tribunal (Information Rights)  
GRC & GRP Tribunals,  
PO Box 9300,  
LEICESTER,  
LE1 8DJ

Tel: 0203 936 8963

Fax: 0870 739 5836

Email: [grc@Justice.gov.uk](mailto:grc@Justice.gov.uk)

Website: [www.justice.gov.uk/tribunals/general-regulatory-chamber](http://www.justice.gov.uk/tribunals/general-regulatory-chamber)

9. Any Notice of Appeal should be served on the Tribunal within 28 (calendar) days of the date on which this information notice is sent. If Notice of Appeal is served late the Tribunal will not accept it unless it is of the opinion that it is just and right to do so by reason of special circumstances.

### Signed by

**Daniel Kennedy**

**Senior Case Officer**

**Information Commissioner's Office**

**Wycliffe House**

**Water Lane**

**Wilmslow**

**Cheshire**

**SK9 5AF**