Bitworks Design Privacy Policy

This privacy policy will explain how our organisation uses the personal data we collect from you when you use our software, website or other services.

What data do we collect?

Bitworks Design collects the following data:

- Personal identification information (Name, email address, phone number, etc.)
- IP Addresses from which you access our services

How do we collect your data?

You directly provide Bitworks Design with most of the data we collect. We collect data and process data when you:

- Register online or place an order for any of our products or services.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.
- Use or view our software including mobile applications.

How will we use your data?

Bitworks Design collects your data so that we can:

- Process your order and manage your account.
- Email you with special offers on other products and services we think you might like, with your consent.

If you agree, Bitworks Design may share your data with other parties.

How do we store your data?

Bitworks Design securely stores your data encrypted at secure data centres within the European Union. Bitworks Design will keep your data for as long as it is required for our business, unless you request us to delete this data.

Marketing

Bitworks Design would like to send you information about products and services of ours that we think you might like. If you have agreed to receive marketing, you may always opt out at a later date. You have the right at any time to stop Bitworks Design from contacting you for marketing purposes. If you no longer wish to be contacted for marketing purposes, please contact us.

What are your data protection rights?

Bitworks Design would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request Bitworks Design for copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that Bitworks Design correct any information you believe is inaccurate. You also have the right to request Bitworks Design to complete the information you believe is incomplete.

The right to erasure – You have the right to request that Bitworks Design erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that Bitworks Design restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to Bitworks Design's processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that Bitworks Design transfer the data that we have collected to another organisation, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us.

Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

For further information, visit allaboutcookies.org.

How do we use cookies?

Bitworks Design uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- Understanding how you use our website

What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- Functionality – Bitworks Design uses these cookies so that we recognise you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.

- Advertising – Bitworks Design uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address. Bitworks Design sometimes shares some limited aspects of this data with third parties for advertising purposes. We may also share online data collected through cookies with our advertising partners. This means that when you visit another website, you may be shown advertising based on your browsing patterns on our website.

How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Privacy policies of other websites

The Bitworks Design website and software products contain links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

Bitworks Design keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 20 May 2020.

How to contact us

If you have any questions about Bitworks Design's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: ian@bitworks-engineering.co.uk

Call us: +44 1242 250 473

Or write to us at: 3 Brizen Lane, Cheltenham, Glos, GL53 0NG, United Kingdom.