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# Touchscreen Phones Review

- Apple iPhone, LG Prada, HTC Touch

July 2007 VOC Group

### Purpose & Overview

#### Purpose

- To compare market evaluation on Apple iPhone, LG Prada, and HTC TOUCH, and discover essential factors that will determine the success of touchscreen phone.

#### Advance into touchscreen phone market

The evaluation of three touchscreen models indicates **consumers are receptive to touch screens than predicted**, and a **new market for mobile vendors** has opened. We assume our products may have to satisfy next factors in order to join and succeed in the touchsceen market.

#### Intuitive and emotional design

- Touchscreen provides wide display and simple design since buttons and keyboard can be integrated into the user interface. Simple beauty attracts people, but they miss using keyboard and buttons. Since many consumers are still unaccustomed to touch screen, we can exploit a niche market by providing users both touchsceen and hardware keys.
- GUI has emerged as a major part that <u>defines the design</u> of a phone. Consumers want GUI with <u>emotional design</u> like iPhone has. The interface has to be intuitive, responsive, and consistent all the way through.

#### Standard features plus alpha

- People <u>take standard features for granted</u> and they <u>want more new features</u> that improves their mobile experience. Providing <u>full web browsing support</u> can become a major strength of touchscreen phone because wide display allows more attractive presentation of content. <u>Battery life and memory size</u> should not become a barrier for users utilizing their mobile features.