Exhibit 20



IPHONE 5 COUNTER STRATEGY

March 25, 2011

Draft – Pending Discussions on GSII C&S, Accessories and Marketing Plan

Confidential & Proprietary

United States District Court Northern District of California No. 11-CV-01846-LHK (PSG)

Apple Inc. v. Samsung Elecs.

Date Admitted:

Confidential Business Information,

S-ITC-003351732

EXECUTIVE SUMMARY

Market Sensing

- iPhone 5 to launch in late June 2011
 - Key specs to include
 - Same dimensions as iPhone 4 but thinner bezel
 - 4" high resolution IPS "Retina" Display
 - Dual Core A5 processor
 - 8MP RF / 1.3MP FF
 - Cloud services

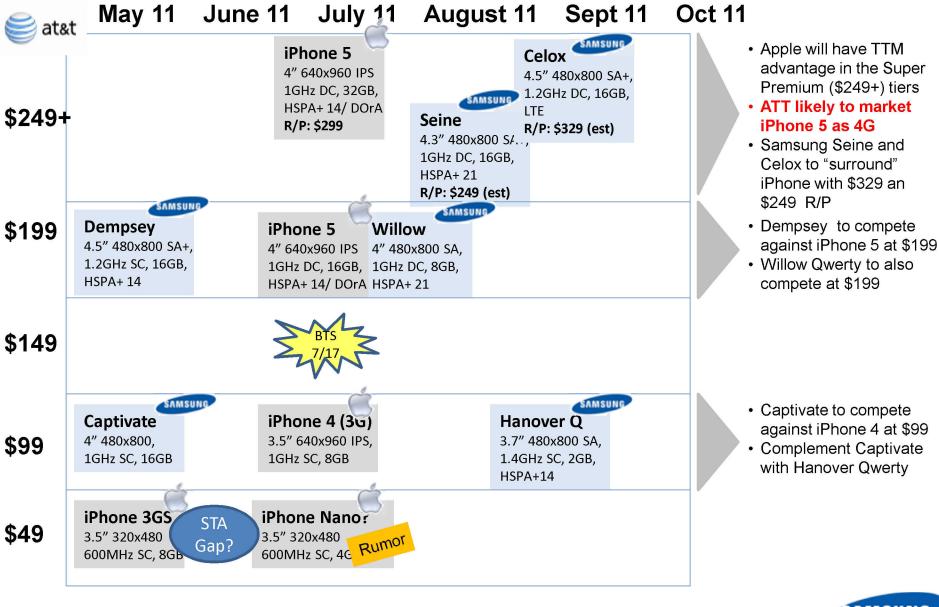
STA's to focus executing the "Summer of Samsung"

- Offensive Portfolio Strategy: directly go after ATT / VZW potential iPhone 5 purchasers
- Defensive Portfolio Strategy: minimize iPhone defections at Sprint and TMO
- C&S Strategy: MediaHub, Phone-TV interaction, Accessories, GSII for end-to-end entertainment
- Marketing: leverage/maximize carrier marketing support, best mobile entertainment messaging for GSII

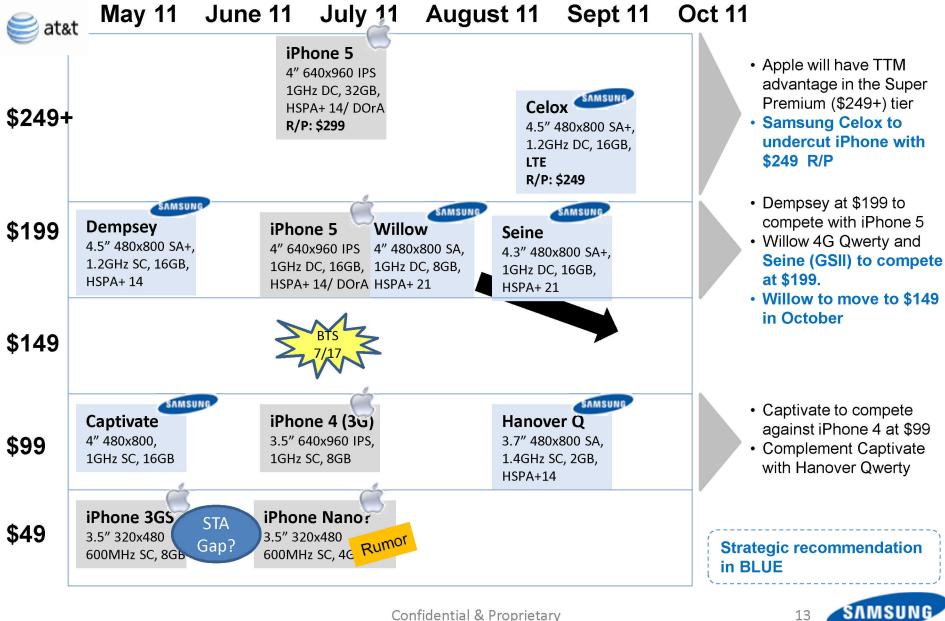
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ATT <u>CURRENT</u> STATE: SAMSUNG 4G POSITIONING TO BE MINIMIZED IF ATT PROMOTES IPHONE 5 (HSPA+ 14.4) AS 4G. GAPS REMAINS AT \$49

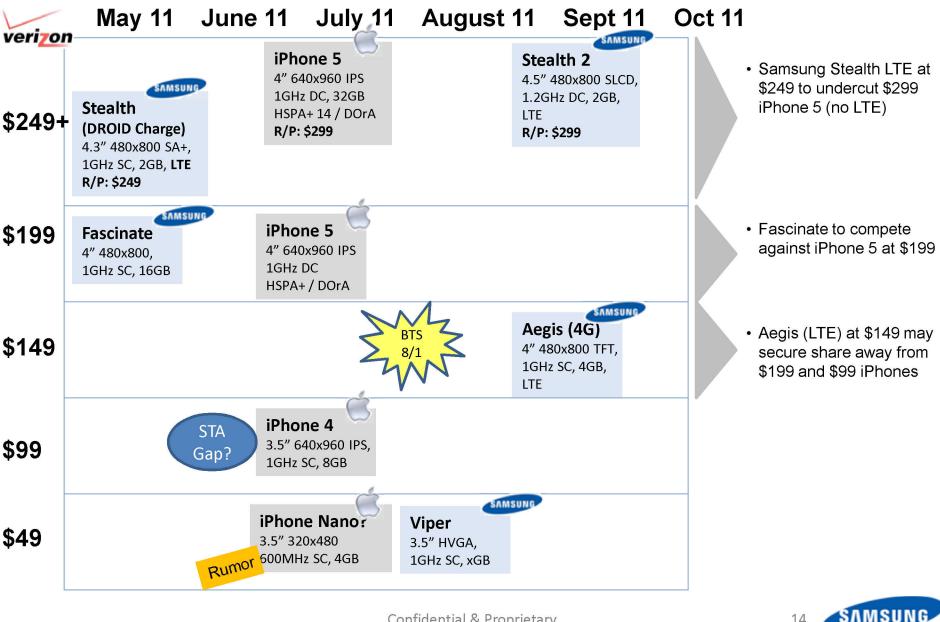


RECOMMENDATION: SAMSUNG 4G PRODUCTS TO UNDERCUT IPHONE 5, GAP POTENTIALLY REMAINS AT \$49

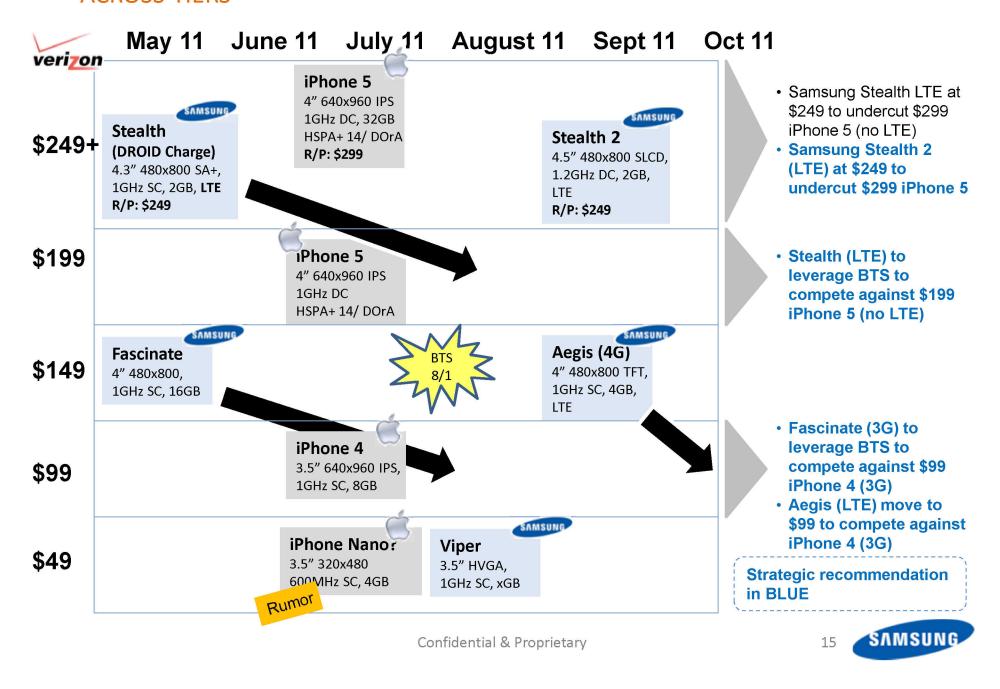




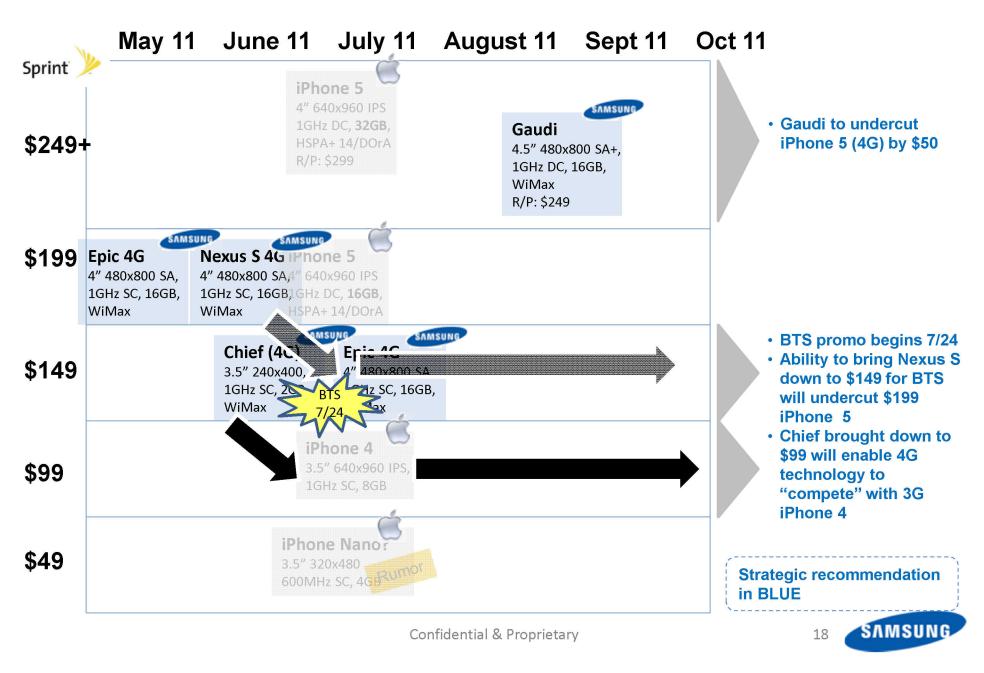
VZW CURRENT STATE: SAMSUNG STEALTH TO UNDERCUT \$299 IPHONE 5, WITH 1ST GEN GALAXY S TO COMPETE WITH \$199 IPHONE 5



VZW RECOMMENDATION: SAMSUNG 4G PRODUCTS TO UNDERCUT IPHONE ACROSS TIERS



SPRINT RECOMMENDATIONS: SAMSUNG NEXUS S 4G TO UNDERCUT \$199 IPHONE 5 (ATT/VZW). CHIEF 4G TO COMPETE WITH \$99 IPHONE 4 (3G)



TMO RECOMMENDATION: VIBRANT PLUS TO COMPETE WITH \$99 IPHONE 4 (3G), SAMSUNG 4G DEVICES AT ENTRY PRICE POINTS TO BLOCK POTENTIAL NANO

