

# Deposition of Sangeun Lee



**Sangeun Lee**

*Samsung Employee*

*Feb. 24, 2012*

**Q. Does this reflect a reason why customers returned the Samsung Galaxy Tab 10.1 at one of the stores in Jersey City?**

**A. The store employee said that because of lack of knowledge of the product, customers are returning the product . . . .**

**Q. And what are the reasons why customers the Samsung 10.1, as reflected in row 82?**

**A. Like it says there, it is a case where they purchase without knowing about the product well.**

**Q. Does it say that consumers confuse the Galaxy Tab 10.1 for an iPad?**

**A. The Best Buy employee said that, yes. The Best Buy employee says so.**

*p.34:20-35:23*