



UNITED STATES OF AMERICA  
FEDERAL TRADE COMMISSION  
WASHINGTON, D.C. 20580

Office of the Director  
Bureau of Consumer Protection

March 18, 2009

Marc Rotenberg, President  
John Verdi, Counsel  
Anirban Sen, Fellow  
Electronic Privacy Information Center  
1718 Connecticut Avenue, N.W.  
Suite 200  
Washington, D.C. 20009

Dear Messrs. Rotenberg, Verdi, and Sen:

Thank you for your March 17, 2009 complaint to the Commission regarding potential privacy and security risks associated with Google's provision of "cloud computing services" to consumers. We appreciate receiving this information, which raises a number of concerns about the privacy and security of information collected from consumers online.

The Commission staff carefully reviews all complaints that it receives. We particularly appreciate complaints regarding consumer privacy and data security, which is an area of priority and emphasis for the Chairman and the entire Commission. To ensure that we have a full understanding of the concerns you have raised, I have asked Jessica Rich, Assistant Director in the Division of Privacy and Identity Protection, to follow up with you and set up a meeting.

Please be advised, however, that if the Commission staff initiates an investigation in response to a complaint, the investigation is non-public until the Commission decides to issue a formal complaint or close the investigation. As a result, we can neither confirm nor deny that an investigation of your complaint has been opened.

We appreciate your bringing this matter to our attention.

Sincerely,

A handwritten signature in black ink that reads "Eileen Harrington".

Eileen Harrington  
Acting Director  
Bureau of Consumer Protection